Contra Costa Health Services initiated the testing and screening of patients living in shelters and other congregate facilities. Patients receiving COVID-19 tests are being placed in hotels while results are pending.

Based on your answers to screening questions, a specimen was collected for COVID-19 testing. It will take 1 to 2 days to get the results of this test. You should expect a call that will provide you test results. You should remain in complete isolation until test results are available.

While you are waiting for the test results:

- Remain in hotel room. Meals and other services will be brought to you.
- Do not congregate in common areas, other residents’ rooms, or with other residents. This will put all parties at risk of COVID-19.
- Do not congregate with hotel staff. If you have needs, please use the phone in the room to call for services.
- Stay 6 feet away from other people.
- Do not use Public Transportation – BART, Bus, Taxi, Uber – or depart the hotel room.
- If other family members are placed in the hotel room with you, try to stay 6 feet from them.
- Wash your hands regularly using soap and water for at least 20 secs or alcohol-based hand sanitizer with at least 60% alcohol.
- Should you develop worsening of symptoms and need further evaluation:
  - Call 925-500-0042 to arrange for a medical consultation or counseling while staying at the hotel.
  - If you need to call 911, please advise the person who answers the phone that you have been tested for COVID-19 and are awaiting test results.

*Under the order of the Health Officer, failure to comply with these isolation instructions may result in legal action.*

If you need services at the hotel (e.g. food, hygiene, or other social supports) please call the on-site hotel team at **510-282-3422**.

If you need non-emergency medical or behavioral services or would like to talk with a counselor, please call: **925-500-0042**. Phone only, no text.

If symptoms worsen, please call the Advice nurse line: **1-877-661-6230**.

*In case of an emergency, please call 911.*