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Guidance for Suspected or Confirmed COVID-19 Cases at H3 Hotels

Scenario	Immediate Action	Follow Up
COVID-19 Symptoms (e.g., fever, cough, loss of taste or smell, difficulty breathing) (No known contact to COVID-19 positive case)	Clients: Isolate in room (or at home) and advise to stay away from people until consultation with Health Care for the Homeless for recommendation regarding need for testing. Staff: Testing is readily available through the Public Health Department and linked here: COVID-19 Testing. For Symptom Screening consult CDPH Employer Playbook for Safe Reopening	If HCH available, HCH will work with clients and coordinate testing and transport to PUI Hotel. If HCH not available, onsite staff calls PUI Hotel line for transfer of client to PUI Hotel and notifies HCH. PUI/Isolation Hotel: (925) 500-0042 Room: Hold room for client return. No cleaning required at this time.
Negative COVID-19 Test	May resume regular activities, must continue to wear a mask and practice social distancing.	Notify the onsite team of negative test result if prior notification of the test was given.
Positive COVID-19 Test Individuals with or without symptoms who have lab confirmed COVID-19 test	Clients: Must isolate at PUI Hotel for 10 days Staff: Must isolate at home or in room Isolation For positive Client or Staff: With symptoms: May return after 10 days have passed since start of symptoms if symptoms are improving and no fever for 24 hours (without fever-reducing medication). Without symptoms: May return after 10 days after the date of the positive COVID-19 test.	Hotel/Service Site Staff or PUI Hotel Nursing staff: Notify CCHS using CCHS Business Intake Form Hotel Staff to report to H3 and leadership per internal protocol. CCHS Locations Case Investigator will be assigned to follow up with designated liaison within 24 hours of notification.



	If symptoms develop during isolation period, may return 10 days after test if symptoms are improving and no fever for 24 hours (without fever-reducing medication). Identify close contacts. Quarantine & exclude exposed contacts for 10 days after the last date of exposure to the positive case. Recommend testing of contacts, prioritizing symptomatic contacts. A negative test does not shorten the 10-day quarantine.	Cleaning instructions: if individual was on site within previous 24 hours clean and sanitize concentrating on all high touch surfaces and areas where individual spent their time.
Contact to COVID-19 positive case	Quarantine for 10 days after the last known close contact with the positive case. Testing is highly recommended. If testing is done and test is positive, refer to actions and follow up for "Positive COVID-19." If test is negative, must complete the 10-day quarantine.	No notification of CCHS required until confirmation of positive test result No quarantine required if: 1) The person is fully vaccinated with a COVID-19 vaccine; AND 2) At least two weeks and less than 3 months have passed since the person's receipt of the last dose of the vaccine series or receipt of single-dose vaccine, whichever is applicable; AND 3) The person has had no symptoms of COVID-19 since the most recent close contact with a case.
Resources	CDPH Employer Playbook for Safe Reopening CDPH Covid-19 Guidance Documents CDC Cleaning and Disinfecting Public Spaces for COVID-19 EPA List N: Disinfectants for Use Against COVID-19 Cleaning and Disinfecting After a Confirmed Covid-19 Case Public Health COVID Testing link: COVID-19 Testing Public Health COVID Vaccination link: https://www.coronavirus.cchealth.org/get-vaccinated	Quarantine and Isolation Instructions Letter to notify of exposure: • Staff Email: covid.business.tracing@cchealth. org COVID Response Hotline: 925-313-6740

