COVID-19 FACILITY ACTION FLOW Urgent Tasks to Address Immediately (1-24Hours)

COVID-19 (+)
Case in Resident
or Staff





Communication with Appropriate Entities

Immediately report confirmed or suspected resident or staff cases to:

- Licensing and Regulatory bodies.
- Contra Costa Public Health Department Communicable Disease: cocohelp@cchealth.org

7 days a week

(925) 313-6740

8:00 AM- 5:00 PM Monday-Friday

 Facility Medical Director and Infection Control Lead (or person designated to this role).



Restrict Visitation and New Admissions



Post signs at the front door restricting visitors and non-essential staff. (Exception for compassionate care). Screen for symptoms, check temperatures, and enforce mask mandate



Confirm use of FACILITY LOGS. Including:
Resident & Staff symptom logs,
tracking of other facilities staff worked at in the
past 14 days, map of facility to identify
where residents are located, track results
and maintain log for residents and staff.



Send COVID (+) or Symptomatic Staff

Home. Refer to free testing sites and isolate at home while awaiting results. Communicable Disease Department approval required for further options regarding asymptomatic staffing



Facility closed to all new residents

while awaiting results. Including any essential staff or compassionate care staff who are symptomatic/fail the temp and symptom screen as well as any resident with any symptom.



Location of Residents in Facility & PPE Resources

Restrict Staff Movement Between Red, Yellow, & Green Units



Mask COVID (+) Resident and move to COVID (+) Room or RED UNIT.

Set up separate bathroom and break room, as well as a separate entrance And exit for staff if possible



Mask PUI/exposed (even if non symptomatic) Resident and move to YELLOW UNIT.

Prioritize using single rooms for PUI/Exposed residents.



Assess current facility inventory of PPE and continue to assess daily.

Use burn rate tool. Review inventory of PPE, location of supplies, and educate staff on appropriate PPE use per recommendation RED, YELLOW, GREEN Sections.

Enact Buddy system/mirror to confirm proper don/doff of PPE.

Enforce & Revise Facility Policies for Staff





Sick Leave Policies
Reinforce policies.
Remind staff not
to report to work
when ill.



Restrict Staff Movement
Between areas of the
facility with and without
ill residents and exposed
residents.



All Group Activities
Should Be Cancelled



Communal Dining Should Be Cancelled.

Unless assistance is required as part of the residential care plan. If so, residents should maintain a 6-ft distance from other residents during supervised meal and staff should perform hand hygiene when moving from one resident to another.





Increase Cleaning Frequency of hard non-porous, high touch surfaces, including bathrooms, and breakrooms.



Infection Control

Designate Separate
Breakroom/Bathroom or
scheduled breaks. Shared
areas must be cleaned
between use by staff
or residents.



Ensure Adequate Hand Hygiene Supplies

Put alcohol-based hand sanitizer with 60-95% alcohol in every resident room (inside and out) as well as other resident care and common areas.

Stock sinks with soap and paper towels.



Identify Exposed Staff & Residents in Close Contact with Positive Cases



Staff Who Were Exposed

(e.g. in close contact within 6 ft for greater than 15 minutes) to a confirmed positive without appropriate PPE should quarantine at home for 14 days.



If a Facility is Unable to Maintain Staffing for Operations, Staff who were exposed but remain asymptomatic can return to work following universal source control precautions.



If Symptoms Develop

Staff should be tested and must immediately isolate at home and follow isolation guidance while awaiting results of testing.