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## **Contacting Public Health for Notification of COVID-19 Positive Case in Facility**

### **EMAIL**

The preferred method of communication is that they send an email to [cocohelp@cchealth.org](mailto:cocohelp@cchealth.org). This email will be manned 7 days a week – business hours. The congregate facilities can report a Positive Case of COVID-19 by completing the CMR and sending it via email.

### **PHONE**

7 days a week the number to call is 925-313-6740 Communicable Disease Program. This number will be staffed 8AM-5PM.

The Prompts – after calling the number –

- **Press 1 (English) or Press 2 (Spanish)**
  - **Press #1 (re: Novel Corona Virus)**
    - Press 2 – Get tested for Covid-19
    - Press 3 – if they received a call or letter from the Health Department
    - **Press 4 (if you are a Health Care Provider or Congregate Facility)**
    - **To report a positive COVID-19 result to FAX (925) 313-6465 using the CMR Form** (attached) which can be found at <https://www.coronavirus.cchealth.org/healthcare-providers>
      - **Press 1 for general Corona Virus Information**
      - **Press 2 for clinical consultation with a Public Health Physician**

